

**HUMAN SERVICES COMMITTEE MEETING MINUTES
TUESDAY, NOVEMBER 7, 2017
9:00 A.M.**

PRESENT: P. Yendell, B. Donohue, I. Davis, E. Gott, D. LeFeber, I. Coyle, H. Grant, S. Hillier
ABSENT: M. Walker, D. Babbitt Henry

WORKFORCE DEVELOPMENT – RYAN SNYDER

Action Item(s) To Be Reported

1. APPOINTING MEMBER TO THE COMMUNITY INITIATIVES COUNCIL: LINDSAY QUINTILONE

RESOLVED, that the following member is hereby appointed to the Livingston County Community Initiatives Council for the term designated:

Livingston County Community Initiatives Council			
Name	Address	Rep/Title	Term
Lindsay Quintilone	8241 Carney Hollow Road, Wayland, NY 14572	Low-Income	9/27/17 - 12/31/18 (filling M. McKinney vacancy)

Motion: Mr. LeFeber moved and Mr. Davis seconded to approve the foregoing resolution.....Carried.

2. AUTHORIZING THE CHAIRMAN OF THE LIVINGSTON COUNTY BOARD OF SUPERVISORS TO SIGN THE FOLLOWING LOCAL PLAN FOR THE LIVINGSTON COUNTY OFFICE OF WORKFORCE DEVELOPMENT: NEW YORK STATE DEPARTMENT OF LABOR

RESOLVED, that the Chairman of the Livingston County Board of Supervisors is hereby authorized to sign the following local plan for the Livingston County Office of Workforce Development, according to the terms designated, subject to review by the County Attorney and County Administrator:

<u>Contractor</u>	<u>Term</u>	<u>Amount</u>
New York State Department of Labor For: GLOW Local Plan	7/1/17-6/30/21	\$0

<i>Funding Source</i>	<i>Local Share</i>	<i>Budgeted?</i>
N/A	0%	Yes No

This is simply a strategic plan that the state requires.

Motion: Mrs. Donohue moved and Mr. Gott seconded to approve the foregoing resolution Carried.

3. AMENDING THE 2017 HOURLY EMPLOYEE SALARY SCHEDULE: WORKFORCE DEVELOPMENT

RESOLVED, that the 2017 Hourly Employee Salary Schedule is amended as follows:

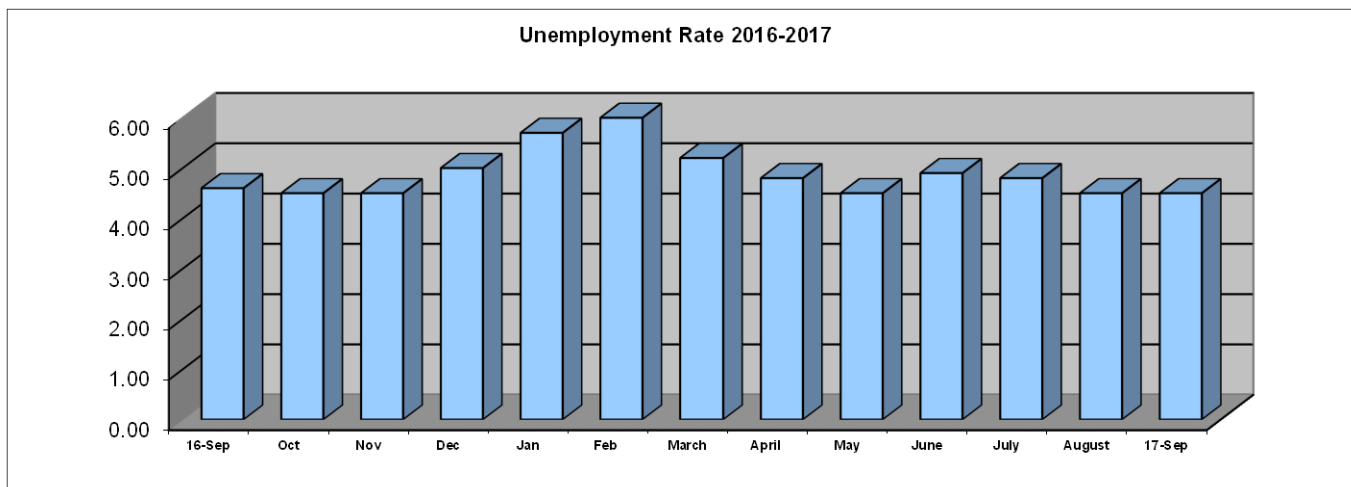
Workforce Development:

- Create one full-time Employment and Training Counselor at Grade 13.

Director Comments: – Deletion of two full-time Workforce Development Assistant positions at Grade 10 once the Counselor position is filled and the probationary period has been met.

This position works toward a continued reorganization plan for the department. Counselors are the professional title in the department working independently. The assistants are more paraprofessional working under the direction of the counselors. The Department has grown 79% over the last 4 ½ years with almost \$955,000 in new money through different responsibilities and programs that they have taken on. They are hoping to take on another program in the next year working with DSS. The annual increase in salaries to the department is ~\$6,200 using existing funds at zero county costs.

Motion: Mrs. Donohue moved and Mr. Davis seconded to approve the foregoing resolution...Carried.



Unemployment Report

The Unemployment Rate for September 2017 is 4.5%, which is down slightly from 4.6% during the same period in the prior year.

Department Activity Report

Activity	September 2017
Counselor Assisted Appointments	74
Adults/Youth in Training	23
Employer Recruitment Events	3
Workshop Attendees	56
Entries to Employment - Public Assistance	11
Clients Underemployed - Public Assistance	63
Clients in High School Equivalency Education	12
Clients in ESOL Education - Public Assistance	11

**Underemployed - not earning enough to close the case.*

Program Report

- Paid Work Experience - A recruitment event is being held 11/7 at 1:30 for youth ages 18-24 that are not enrolled in school or working and want to participate in paid work experience.
- Community Center - A Request For Proposal (RFP) was issued November 1st for a feasibility study of a recreation/community center for the County.
- Pioneer Library Grant - Workforce Development is partnering with Genesee and Dansville libraries on a grant application to bring workforce development services to the County libraries.
- WDB Board - Kyle Cleary of Pro MECH Learning Systems was nominated to fill a vacancy on the GLOW Workforce Development Board.
- Youth Bureau - The Youth Bureau recently issued a Request For Proposal (RFP) to support programs offering youth development services in the County.

DEPARTMENT OF SOCIAL SERVICES – DIANE DEANE (1 Attachment)

Action Item(s) To Be Reported

1. PROCLAIMING THE MONTH OF NOVEMBER AS ADOPTION AWARENESS MONTH

WHEREAS, each November, during the annual observance of Adoption Awareness Month, Livingston County recognizes that our citizens have a compassionate tradition for opening their hearts to children in need of a permanent home; and

WHEREAS, Livingston County recognizes that the children of this county are our most precious resource and that providing them with a nurturing and stable home provides a strong foundation for a healthy and productive life; and

WHEREAS, Livingston County recognizes it is important that we focus on the children who are in foster care waiting to be adopted by a forever family and find permanent homes for these children throughout the year; and

WHEREAS, Livingston County recognizes the importance and contributions of all parents who have made the decision to open their hearts and homes to a child in need, especially those who have adopted adolescents, siblings and children with special needs, and continually strive to improve the quality of life for the children they bring into their lives; and

WHEREAS, Livingston County recognizes the role that foster parents play in providing nurturing and stable homes for children in transition; and

WHEREAS, this special observance reminds us that we can offer the hope of a better tomorrow to many children through adoption, and as families and communities across our County, State and Nation gather to celebrate and give thanks for our many blessings, it is the goal of all of us that every child awaiting adoption find a permanent and loving family; Now, Therefore be it,

RESOLVED, that the Livingston County Board of Supervisors do hereby recognize November 2017 as Adoption Awareness Month in Livingston County.

Mrs. Deane reviewed the proclamation for the approval. She was contacted by the new court clerk here will be an adoption day on November 17.

Motion: Mrs. Donohue moved and Mr. Gott seconded to approve the foregoing resolution Carried.

Mrs. Deane reviewed the additional data she has begun adding to her monthly reports.

Informational Item(s) Written Only

1. Statement of Appropriations (Monthly) (September) – Attached
2. Statistics (Monthly) (September)

Temporary Assistance Cases (TA):	Sept	% Change from Jan 1
Family Assistance	280	-9.97%
Safety Net	308	-12.50%
Total	588	-11.31%

Medicaid Cases (MA):		
Community	1689	-25.20%
Chronic Care	242	0.83%
Foster Care	157	4.67%
SSI	1288	1.10%
Total	3376	-13.92%

Livingston County Citizens receiving some form of Medicaid service:		
Cases In Transit	24	
NYSOH	6508	
Livingston County DSS	4986	
Total	11518	

Medicaid Managed Care Individuals (Monthly Premium):

These Individuals are included in above TA\MA.

Mainstream Managed Care	2385	
HARP	285	
Managed Long Term Care-Community	66	
Managed Long Term Care-Nursing Home	57	
Total	2793	-40.98%

Food Stamp Only Cases:	2384	-1.01%
SSI Food Stamp Cases:	839	

Child Care Cases:	172	-12.69%
Clients thru the lobby:	1194	
Housing - Homeless Caseload:		
Diversions	14	
Housed	31	
Total	45	
Total Nights	835	
Singles	642	
2 Adults	51	
Families	142	
Total Clients in Temp. Housing at end of month	34	
Clients entering Temp. Housing & remaining in the month	27	
Section 8 Vouchers Leased Up:	520	
Child Support:		
Caseload Count	3,486	
Dollars Collected	\$664,240	
Protective Services for Adults (PSA):	59	-3.28%
<u>Financial Mgmt</u>	47	
<u>Home Mgmt</u>	46	
<u>Personal Care</u>	27	
Level I	7	
Level II	18	
Level I pending	2	
<u>Guardianship Cases</u>	6	
Awaiting discharge	4	
Pending	1	
Assessment assists	96	
Preventive Services:	66	17.86%
<u>Probation caseload</u>	32	-3.03%
<u>School based consults</u>	226	
<u>School based active</u>	0	
<u>TASA (Case Management for Pregnant/Parenting Teens)</u>		
<u>Active</u>	3	
Child Protective Services (CPS):		
New Assignments	48	
Foster Care	90	
Foster Children - DSS Custody	43	-15.69%
Adoptions	0	

3. Employees hired, resigned or retired in October:

Brittany Peter	Hired	Case Management Aide	10/2/17	Piffard
Darion Vogt	Hired	Case Management Aide	10/2/17	Leicester
Joy Wells	Hired	Case Management Aide	10/2/17	Conesus
Marissa Draper	Hired	Seasonal HEAP Examiner	10/23/17	Dansville

4. November 17, 2017 is Adoption Day! Eight children are scheduled to be adopted in the afternoon at the court house. Four of these children are private adoptions. We also had three children adopted on October 6, 2017, bringing our total through October to 13.
5. A Supervisory In-Service was held with 32 supervisors on the topic of Confidentiality and the policies, regulations and laws regarding this topic that Social Services staff are required to adhere to.
6. A kick off meeting with Northwoods was held October 18 for our mobile technology project for casework staff. Agency staff has been identified as coaches, some are working on forms development and IT has been instrumental in assisting on the equipment and technical aspects of the project. We are looking toward a 1st quarter 2018 implementation date.
7. State Commissioner of the Office of Temporary and Disability Assistance Samuel Roberts visited the Agency on October 23. He toured the building and asked questions about our population, housing, employment and policies.

DEPARTMENT OF HEALTH – JENNIFER RODRIGUEZ

Action Item(s) To Be Reported

1. AUTHORIZING THE CHAIRMAN OF THE LIVINGSTON COUNTY BOARD OF SUPERVISORS TO SIGN THE FOLLOWING CONTRACT FOR THE LIVINGSTON COUNTY DEPARTMENT OF HEALTH: WARRENS COMMERCIAL CLEANING, INC.

RESOLVED, that the Chairman of the Livingston County Board of Supervisors is hereby authorized to sign the following contract for the Livingston County Department of Health, according to the term designated, subject to review by the County Attorney and County Administrator:

<u>Contractor</u>	<u>Term</u>	<u>Amount</u>
Warrens Commercial Cleaning, Inc. 454 North Main Street Warsaw, NY 14569	11/20/17-12/31/18	Avon RHC Clinic Cleaning 2x/month \$1,092.00 \$91/windows 2x/year \$210.00
		Dansville RHC Clinic 2x/month \$135 x 12 \$1,620.00 Windows \$70 2x/year \$140.00

For: Janitorial Services for Avon and Dansville RHC Clinics

<u>Funding Source</u>	<u>Local Share</u>	<u>Budgeted?</u>
Title 10 Family Planning Grant	0%	Yes X No

Director's Comments: This contract provides janitorial services for RHC clinics in Avon and Dansville locations.

This is cleaning for a title 10 family planning clinic.

Motion: Mrs. Donohue moved and Mr. Davis seconded to approve the foregoing resolution... Carried.

2. AUTHORIZING THE CHAIRMAN OF THE LIVINGSTON COUNTY BOARD OF SUPERVISORS TO SIGN THE FOLLOWING GRANT AWARD CONTRACTS FOR THE LIVINGSTON COUNTY DEPARTMENT OF HEALTH: NEW YORK STATE DEPARTMENT OF HEALTH (2)

RESOLVED, that the Chairman of the Livingston County Board of Supervisors is hereby authorized to sign the following grant award contracts for the Livingston County Department of Health and any future amendments to said contracts for the Livingston County Department of Health according to the terms designated, subject to review by the County Attorney and County Administrator:

<u>Contractor</u>	<u>Term</u>	<u>Amount</u>
New York State Department of Health Corning Tower, Empire State Plaza Albany, NY 12237	10/1/17-9/30/18	\$658,122.00

For: Special Supplemental Nutrition Program for Women, Infants and Children

<i>Funding Source</i>	<i>Local Share</i>	<i>Budgeted?</i>
New York State WIC Program	0%	Yes X No

Director's Comments: This contract provides funding for WIC's Special Supplemental Nutrition Program.
New York State Department of Health 10/1/17-9/30/18 \$33,425.00
 Corning Tower, Empire State Plaza
 Albany, NY 12237
 For: Lead Program

<i>Funding Source</i>	<i>Local Share</i>	<i>Budgeted?</i>
New York State Department of Health	0%	Yes X No

Director's Comments: This contract provides funding for the Lead Program.
Motion: Mr. Gott moved and Mr. LeFeber seconded to approve the foregoing resolution.....Carried.

3. PROCLAIMING THE MONTH OF NOVEMBER AS NATIONAL HOSPICE PALLIATIVE CARE MONTH

WHEREAS, hospice and palliative care empower people facing a serious or life-limiting illness to live as fully as possible, surrounded and supported by family and loved ones; and
 WHEREAS, hospice and palliative care professionals are dedicated to helping diverse communities access quality end-of-life care and are committed to removing barriers to accessing care; and
 WHEREAS, hospice and palliative care bring patients and family caregivers the highest quality care delivered by an interdisciplinary team of skilled professionals that includes physicians, nurses, social workers, therapists, counselors, health aides, spiritual care providers and others who make the wishes of each patient and family a priority; and
 WHEREAS, through pain management and symptom control, caregiver training and assistance, and emotional and spiritual support, allowing patients to live fully and make more meaningful moments until the end, surrounded and supported by the faces of loved ones, friends, and committed caregivers; and
 WHEREAS, each year hospice saves Medicare more than \$2 billion by providing solutions for physicians, care to patients and comfort to families anywhere, at any time; and
 WHEREAS, every year more than 1.5 to 1.6 million Americans living with life-limiting illness, and their families, received care from the nation's hospice programs in communities throughout the United States; and
 WHEREAS, more than 355,000 trained volunteers contribute 16 million hours of service to hospice programs annually in the U.S.; and
 WHEREAS, hospice and palliative care providers encourage all people to learn more about options of care and to share their wishes with family, loved ones, and their healthcare professionals; now, therefore, be it
 RESOLVED, that the Livingston County Board of Supervisors, does hereby proclaim November 2016 as National Hospice Palliative Care Month and encourage citizens to increase their understanding and awareness of care at the end of life and to observe this month with appropriate activities and programs.
Motion: Mr. Gott moved and Mr. LeFeber seconded to approve the foregoing resolution.....Carried.

4. DISCUSSION ON PROPOSED LOCAL LAW NO. E-2017 A LOCAL LAW TO RAISE THE LEGAL AGE FOR THE PURCHASE OF TOBACCO PRODUCTS IN LIVINGSTON COUNTY TO TWENTY-ONE (21)

Ms. Rodriguez reviewed the other counties that have passed this initiative. There was discussion on how this action does help to have this passed locally to encourage moving toward a statewide law passed. This is similar to the clean indoor air act in that everyone said no one would go out to dinner anymore and it was just the opposite. Smoking is the leading causes of preventable death. The military has also attempted to limit the sales of tobacco products. Enforcement would stay the same as it is now, only the age to purchase would increase. There was discussion on electronic cigarettes and vaping. Nicotine is not the most dangerous part of cigarettes. There was discussion on smoking on the college campus. There is a movement for SUNY campus's to go tobacco free. There was discussion on the economic impact to the county. There is uncertainty on whether this is the best action to take and holding off any action until next month. Mr. Grove will research additional data on the tobacco sales impact to the county.

Pre-approved Informational Item(s) To Be Reported

MENTAL HEALTH UPDATE-Ms. Rodriguez distributed information on the services provided since DOH took over mental health, specifically the clinical service increase. The no show rate for appointments is 66.51% that is one of the largest reason for an open access clinic. The goal of the open access is to get them in the door and then to look at the therapist caseload to see who has clients that are not engaged. They are just trying to reach more people. There was discussion on mental crisis issues. They had their consolidated review for Article 28 and they are one of just two counties that did not get a statement of deficiencies.

Informational Item(s) Written Only

- Completed the School Health Index assessment (CDC) - next step is to use SHI results to identify areas for improvement re: nutrition and physical activity and implement policy/practice changes - CHIP objective
- To meet with a local worksite in Nunda to complete the CHANGE assessment tool and then use results to identify areas for improvement re: nutrition and physical activity and implement-CHIP objective
- Providing education and support regarding Adverse Childhood Experiences (ACEs) among school administrators, BOH, GVHP and HCPS, developing a resource list of community services/programs
- Developing strategies for community change which includes low commitment to school, e cigarettes perception of risk, and anti-social behavior- being drunk or high at school
- Red Ribbon Week events in several school districts
- Seven schools participated in bullying prevention month is in October. Activities include: 7 habits of Happy Kids program, Unity Day Celebration: wearing orange and teacher leads discussion, kindness jars, morning announcements, bulletin boards, assembly, bookmarks with info on cyberbullying and reinforced on the announcements, and anti-bullying pledges
- Coordinating Medical Reserve Corps Capacity Grant - build MRC volunteer capacity regarding emergency preparedness, conduct monthly meetings / trainings, recruit new members through media and outreach.
- Assisted with Puerto Rico Recovery Efforts distribution site.
- Participated in NYSDOH Consolidated Review regarding emergency preparedness.
- Survey to Livingston County Coalition on Sexual Health members regarding sustainability and collaboration.
- CSP Public Health Educator presented on breast cancer and CSP program at Health Living Livingston Program in Mt Morris.
- Coordinated Days of Mammography Screening with UR Medicine/Noyes Health, media and outreach implemented.
- Coordinated media and outreach for radon, lead poisoning prevention, liver /Hepatitis awareness and Halloween safety.
- Implemented marketing and outreach campaign regarding RHC and Public Flu clinics.

Rabies Clinic Tally 2017

Clinic Site	Dogs	Cats	Ferrets	Total
Avon	99	34	0	133
Nunda	127	51	0	178
Geneseo/Mt. Morris	150	58	0	208
Livonia	165	100	2	267
Dansville	153	65	3	221
Geneseo/Mt. Morris	129	77	0	206
TOTAL	823	385	5	1,213

**Rabies Statistics
2014 - 2017**

Animal	2017	2016	2015	2014
Dogs	823	695	920	727
Cats	385	404	470	417
Ferrets	5	5	4	3
Total	1,213	1,104	1,394	1,147

CENTER FOR NURSING & REHABILITATION – FRANK BASSETT

Action Item(s) To Be Reported

1. AUTHORIZING THE CHAIRMAN OF THE LIVINGSTON COUNTY BOARD OF SUPERVISORS TO SIGN THE FOLLOWING CONTRACT FOR THE LIVINGSTON COUNTY CENTER FOR NURSING AND REHABILITATION: FINGER LAKES COMMUNITY COLLEGE

RESOLVED, that the Chairman of the Livingston County Board of Supervisors is hereby authorized to sign the following contract for the Livingston County Center for Nursing and Rehabilitation, according to the term designated, subject to review by the County Attorney and County Administrator:

<u>Contractor</u>	<u>Term</u>	<u>Amount</u>
Finger Lakes Community College 3325 Marvin Sands Drive Canandaigua, New York 14424 For: Nurse Aide Training Program	1/1/18-12/31/19	\$2,000.00/participant

<u>Funding Source</u>	<u>Local Share</u>	<u>Budgeted?</u>
Operating Budget	N/A	X Yes No

Director's Comments:

This agreement would preserve an 11-year relationship with FLCC to conduct Nurse Aide training at the CNR. Workforce Development has been a wonderful partner in grant funds to help with the program. FLCC has agreed to hold this rate for two years.

Motion: Mrs. Donohue moved and Mr. Gott seconded to approve the foregoing resolution Carried.

There was discussion on transportation for participants. New York State has authorized our nursing home as an affiliate of FLCC so they allow us to serve as a clinical site.

2. AMENDING THE 2017 HOURLY EMPLOYEE SALARY SCHEDULE: CENTER FOR NURSING AND REHABILITATION

RESOLVED, that the 2017 Hourly Employee Salary Schedule is amended as follows:

Center for Nursing and Rehabilitation:

Create one full-time Charge Nurse position at a Grade 15.

AND, REFERRING THIS MATTER TO THE WAYS & MEANS COMMITTEE

The volume of admissions is one driving force behind this creation. There was discussion on value based payment and preparing for upcoming changes in the reporting metrix.

Director's Comments:

The 2018 CNR budget includes creation of a new Charge Nurse position. The item will be assigned to perform Minimum Data Set (MDS) Coordinator duties. The position is necessitated by increased assessment frequencies, insurer recertification requests, and to ease the workload of the two staff members currently performing the task. A Request to Create and Fill has been submitted and the Personnel Office assigned the Charge Nurse title.

Motion: Mrs. Donohue moved and Mr. Davis seconded to approve the foregoing resolution ... Carried.

Pre-approved Informational Item(s) To Be Reported

1. FINANCIAL/OPERATIONAL UPDATES:

a.) Occupancy - As of October 30, occupancy was 97.0 % for the month, YTD 96.85%.

b.) Cash Flow - The CNR's Cash Flow Report as of October 30, 2017 reflects \$26,676,479.00 in reserves. 2016-17 IGT funding was received October 27 in the amount of \$8,562,755. Mr. Bassett explained that IGT offsets any deficit that we operate in. A third payment will be made in this quarter for repayment of tax levy payments from the County.

c.) Budget Variance - The August 2017 budget variance reports will be distributed and discussed at the committee meeting. We are exceeding budget projections. The majority of discharges go to home.

d.) Certificate of Need (CON) – No determination has been issued by DOH as of 10/30. During mid-October CON review conversations with DOH an opportunity presented to modify the proposal to permit UR Medicine/Noyes Health to serve the general public in the proposed Dialysis Extension Clinic during startup and periods of low program census. First preference for access would continue to be in-house residents of the CNR.

Mr. Bassett reviewed the audit report on the accounts receivable process that was reviewed by Bonadio to determine avenues of correction and restructuring activities within the fiscal office. There was discussion on the telepsych option at UR Medicine.

Informational Item(s) Written Only

1. Reports - Absenteeism, Mandation, FMLA, Payroll Performance, Work Related Injuries, Report Card
2. LPN Needs – The CNR revised the LPN job description to provide employment opportunity to graduate Practical Nurses. The CNR has 5 Nursing Assistants that graduated the GLSW LPN program on October 5 but will not take their licensure exam until possibly December, 4 of the employees are interested in working at the CNR as an LPN and will be promoted when licensed.
3. Memory Walk - The first annual Memory Walk was held on October 19. There were approximately fifty walkers and over \$3,000 was raised.
4. Humidifier Smoking Incident – An LPN activated a fire alarm upon discovery of smoke emanating from a resident’s personal humidifier in her room at approximately 9:00 a.m. on 10/01/17. An All Clear announcement was made 45 minutes later and smoke was exhausted from the room. The incident was reported to the NYS DOH. Safety Committee was convened in special session and resident personal humidifier use was reviewed. Safety Committee recommended prohibiting use of the devices and effective 10/23/17 the devices were removed following notification of affected residents. Emergency Management Services Director Niedermaier reported to the scene and conducted an investigation. No residents were affected by the incident.
5. Revenue Cycle Operational Assessment – Beacon Solutions Group was retained to conduct an assessment of current Fiscal Office operational work flows to determine efficiency and measure performance against best practices. A final report outlining findings and recommendations was issued October 23 and actionable recommendations are being implemented.

ADJOURNMENT

Mr. Davis moved and Mr. Gott seconded to adjourn the meeting at 10: a.m.

OFFICE FOR THE AGING – SUE CARLOCK

Informational Item(s) Written Only

Served Client Summary

Livingston

01/01/2017 and 09/30/2017

Report Run Date: 10/23/2017

State Service Type Summary

State Service Type	Total Units	Total Unduplicated Clients
Caregiver Services	357	69
Case Management	1,376	326

Congregate Meals	19,036	243
Health Promotion	475	105
Home Delivered Meals	36,150	327
Legal Services	157	79
Nutrition Counseling	50	48
Nutrition Education	3,604	350
Personal Care	2,666	43
PERS – Personal Alert System	4,643	553
Transportation	4,480	58

Public Hearing 2017

Fifty-four people were in attendance at the 2017 Public Hearing on October 4, 2017 including older adults, caregivers, and service provider representatives. The goals of the public hearing were: to provide an overview of services provided during the current year and a forecast for 2018; to provide information and education; to give attendees the opportunity to provide feedback/input about needs, services, etc., either orally or in writing; and to recognize partners and give citizens a chance to speak with/ask questions of staff members and provider partners. Two presentations in line with the theme of Planning Ahead were well received. Presenters were June Webster from LCDOH on Emergency Preparedness, and Jose Cruz from Lifespan/Finger Lakes Caregiver Institute on Future Planning. Partners represented included: UR Med/Noyes Health (Caregiver Resource Center and EARS Lifeline), Lifespan (Retired Senior Volunteer Program, Finger Lakes Caregiver Institute, Senior Medicare Patrol), Morrison Community Living, Law-NY, Catholic Charities, Senior Companion Program, and the Livingston County Department of Social Services – Adult Services.

A summary of written input follows with the most frequent responses in bold:

What do you see as the greatest issues facing older adults in Livingston County?

Transportation	
Loneliness/Being Alone/Someone to Listen	
Medical/Health Care	
Other Responses:	
Financial/Decent Living	Medicare/Insurance Issues
Getting Information	Alzheimer’s
Falls	Food
Respite	Getting to Food Truck/Market
Ramps	Help when Needed/Shelter
Affording Medications	Evacuations in an Emergency
Help in Personal Emergency	Assistance at Home in Medical Situations – What is Available
Better Food for Senior Nutrition/Less Breading/Not for Diabetics	

What programs/services do you feel are most needed?

Transportation	
Medicare	
Getting Information	
Other Responses:	
Regular Exercise	Catholic Charities/LCOFA/LCDSS
Housing	Congregate Meals
Home Visits/Getting People Out	Food

Health Benefits	Understanding of Legal Matters
Home Assistance	Coordinator for Palliative Care
Personal Care	Nutrition Counseling
Computers	Everything
Home Assistance instead of Nursing Home	

What needs are increasing/unmet?

Transportation/Drivers	
Help for Seniors	
Exercise	
Food	Volunteers
Health Care	Economic
Information about End of Life Issues/Hospice Choices /Good and Bad Experiences with Home Health Care	Balance

What brought you here?

Information, Lunch, Concern about Transportation, All the Help I Need

Upcoming Events/Program Updates:

SNP Thanksgiving Celebration will be held at the 3 sites on November 22, 2017.

Shelf stable food from Foodlink was offered/delivered to all home delivered meal recipients in October.

EARS Lifeline celebrated its 35th Anniversary in October. Livingston County Office for the Aging was acknowledged for its role in implementing EARS Lifeline and for the ongoing partnership over 35 years.

Health Insurance Information Counseling and Assistance:

Medicare Open Enrollment runs from October 15th – December 7th.

Two sessions of Medicare 101 were held on Friday, October 27, 2017 with approximately 40 people in attendance.

An Informational Event will be held at the same location on Tuesday, October 31, 2017. Representatives from available Medicare Advantage Plans as well as the EPIC program will be attending to answer questions about the plans.

VETERAN’S SERVICES AGENCY – JASON SKINNER

Informational Item(s) Written Only

Outreach activities

We will be attending several Veterans Day events throughout the county.

Laws effecting local veterans

Congress has passed the veterans appeals improvement and modernization act of 2017. The VA will start using this new process February 14, 2019. This process consists of three new tracks for an appeal. The fastest track will require the veteran to state they have no new evidence and would like a decision as soon as possible. The other two tracks are based on whether or not the claimant believes it’s a matter of interpretation of the law or the need to submit new clear and convincing evidence.

Congress passed the Veterans Identification Card Act of 2015 a few years ago. We are getting new information that the veteran will have to apply online to receive this ID card. The veteran will have to provide proof of “honorable” service and upload a photo via the internet. This may be a challenge for rural or older veterans that may not have the knowledge or internet access to complete this transaction. This new benefit is supposed to

start in November of this year. We are sure that the VA medical centers will not be assisting anyone with this new ID card. Veterans that do not qualify for VA health care due to era of service or income limits have not been able to have an ID card. Veteran service offices will be flooded with questions that we currently have no answers for. Once we know the process we will assist veterans in getting this new benefit.

General update on VA health expansion

The Canandaigua VA Medical Center and Bath VA Medical Center have merged. This means that the leadership that has been in place for well over a year will continue as it was. However, this also means that our county has more resources from the southern end. In the past coverage has been difficult for the Dansville area. The VA has saved 2.5 million dollars this past year and plans to spend more on rural health care. Once the new VA opens off interstate 390 we will be an ideal centralized location for coordination and cooperation.

Respectfully submitted,
Michele R. Rees, IIMC-CMC
Clerk of the Board