### HUMAN SERVICES COMMITTEE MEETING MINUTES TUESDAY, AUGUST 2, 2016 9:00 A.M.

PRESENT: P. Yendell, B. Donohue, I. Davis, M. Walker, E. Gott, D. LeFeber, I. Coyle, C. Baker-Genesee

Sun

ABSENT: D. Babbitt Henry

### DEPARTMENT OF HEALTH – JENNIFER RODRIGUEZ

### Action Item(s) To Be Reported

## 1. AUTHORIZING THE CHAIRMAN OF THE LIVINGSTON COUNTY BOARD OF SUPERVISORS TO SIGN THE FOLLOWING CONTRACTS FOR THE LIVINGSTON COUNTY DEPARTMENT OF HEALTH: MVP HEALTH PLAN, INC. AND RICHARD MARTIN

RESOLVED, that the Chairman of the Livingston County Board of Supervisors is hereby authorized to sign the following contract(s) for the Livingston County Department of Health, according to the term(s) designated, subject to review by the County Attorney and County Administrator:

ContractorTermAmountMVP Health Plan, Inc.8/1/16-7/31/17Vaccines will be priced at220 Alexander StreetAverage Wholesale Price - 5%Rochester, NY 14607All other services will be reimbursedFor: Additional Ancillary Servicesat prior year Medicare RBRV's

Funding Source	Local Share	Budgeted?
N/A	0%	Yes X No

Director's Comments: This contract allows for billing of all ancillary services.

**Richard Martin** 9/1/16- 8/31/17 \$12,000.00 14 Five Lot Lane (\$1,000.00 per month)

Avon, NY 14414

For: Lease for Reproductive Health Center

Funding Source	Local Share	Budgeted?
Title X	0%	Yes X No

Director's Comments: This contract provides clinic space for the Reproductive Health Avon clinic.

The first contract is so we can bill for services and we did receive closeout price with a 5% discount thanks to Mr. Peraino. The Avon satellite site has been very successful and there has been a 20% census increase since the clinic began last year. There was discussion on the services provided at the center. Ms. Rodriguez also described that the NYS ECLAR System is a clinical resource for labs. They do receive a large overflow from Steuben County at the Dansville clinic. This is 100% state funded at this time. Mr. Coyle explained that this is also the same program that the House of Representatives just eliminated completely. Ms. Rodriguez explained that they have identified community health assessment priorities for the next three year cycle with Noyes as fall prevention for seniors, mental health and substance abuse due to our suicide rates and chronic disease with a focus on obesity in children.

Mr. Davis explained how he cooks at school to help out and the cafeteria no longer allows salt and butter because of obesity. There was discussion on how the focus should be on more exercise.

Motion: Mrs. Donohue moved and Mr. Davis seconded to approve the foregoing resolution... Carried.

### **Informational Item(s) Written Only**

Community Health Assess update: Priorities identified are Chronic Disease Prevention and Management, Substance Abuse Prevention and Mental Health Promotion, and Fall Prevention among

- older population; met with CHA Leadership to develop goals and strategies; will draft a CHIP in August; and will review the CHIP with CHA Leadership in September.
- 80% by 2018 pledge Heather Grant is working with Health Education on a comprehensive media/outreach plan for LC staff re: colon cancer screenings. We plan to provide info in the SHAPE newsletter, on SHAPE website and on social media.
- Implementing Zika / Fight the Bite media and outreach plan to include purchasing banners to post throughout the county.
- Attended Active Shooter training shared info with Medical Reserve Corp (MRC) and Department Response Team.
- MRC Challenge Grant implementing work plan to include Home Safe Home assessment and training for older adults.
- Attending SUNY Geneseo orientation to increase knowledge and utilization of RHC services on campus
- Continuing the Workforce Development Plan.
- Violence Prevention Coordinator meeting with schools regarding individualized plan, provided training for Foster Grandparents and updating parenting resources list.
- We are working on a new policy for emergent after hours' media.
- Hospice surveys are sent to families by an independent organization after the patient had passed.
- In 2015, 102 surveys were sent and 51 were returned for a return rate of 50%.
- Would you recommend this hospice? 91% said yes compared to 87% in NYS and 84% nationally.

Dog Control continues to push its capacity holding limit with 11 dogs being housed from animal cruelty cases, 5 of which since early March. With a practical capacity of 20 dogs, this puts on in a challenging position during our busiest times of year should we have a sudden surge of incoming dogs from normal operations. In an effort to move these cruelty cases along we are networking with local agency partners and evaluating the adoption of holding fees for cruelty cases.

### WORKFORCE DEVELOPMENT - RYAN SNYDER

### Action Item(s) To Be Reported

## 1. AUTHORIZING THE CHAIRMAN OF THE LIVINGSTON COUNTY BOARD OF SUPERVISORS TO SIGN THE FOLLOWING CONTRACT(S) FOR THE LIVINGSTON COUNTY DEPARTMENT OF WORK FORCE DEVELOPMENT: GENESEO UNITED METHODIST CHURCH

RESOLVED, that the Chairman of the Livingston County Board of Supervisors is hereby authorized to sign the following contract for the Livingston County Department of Workforce Development, according to the term designated, subject to review by the County Attorney and County Administrator:

ContractorTermAmountGeneseo United Methodist Church9/15/16 only\$0

4520 Genesee Street

Geneseo, NY 14454

For: Facility use contract for Fall Job Fair

Mr. Snyder explained that the job fair has been moved. There were some obstacles with having the job fair at the hanger.

Motion: Mrs. Donohue moved and Mr. Gott seconded to approve the foregoing resolution ..... Carried. This job fair is free so they already have 15 employers signed up. The job fair hours are 12-2pm. Mr. Coyle explained that Sweetener's may be interested. Mr. Snyder explained how many employers are dropping

marijuana on the drug testing panel because of the difficulty in finding workforce.

# 2. AMENDING RESOLUTION NO. 2016-201 AUTHORIZING THE CHAIRMAN OF THE LIVINGSTON COUNTY BOARD OF SUPERVISORS TO SIGN THE FOLLOWING CONTRACT FOR THE LIVINGSTON COUNTY DEPARTMENT OF WORKFORCE DEVELOPMENT: REGIONAL TRANSIT SERVICE

WHEREAS, Board of Supervisors Resolution No. 2016-201 set forth a contract amount of \$2,092.50; and

WHEREAS, the actual amount for the contract has been increased to \$2,898.50 now, therefore, be it

RESOLVED, that the Chairman of the Board of Supervisors is authorized to sign the following contract representing the revised amount, together with any amendments, subject to review by the County Attorney and County Administrator.

 Contractor
 Term
 Amount

 Regional Transit Service
 6/27/16-8/31/16
 \$2,898.50

4390 Gypsy Lane

Mt. Morris, NY 14510

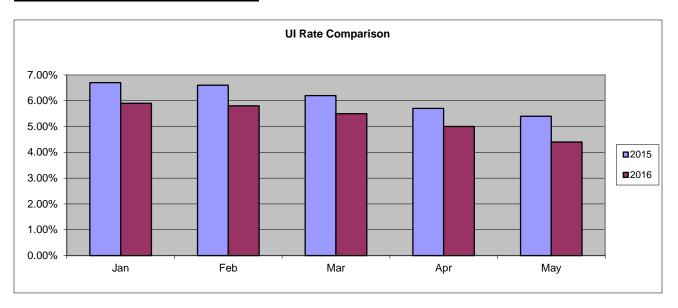
For: Transportation for work readiness training, and career exploration filed trips.

Funding Source	Local Share	Budgeted?
TANF	0%	Yes X No

They added a seconded component with bringing area youth around touring county departments so they know what jobs exist.

There was discussion regarding Coast Professional and Mr. Snyder has reached out and has not heard anything back. Maximus in Gates is hiring 2100 people at \$15-\$16 per hour, which is a good starting wage. They are more of an insurance plan health company so it is not sales so that is better than sales or trying to collect a debt.

### **Informational Item(s) Written Only**



Office of Workforce Development Activity Report

Activity	June 2016
Counselor Assisted Appointments	61
Adults/Youth in Training	18
Employer Recruitment Events	9
Adults/Youth in Paid Work Experience	8
Workshop Attendees	34
PA Clients Employed	61
PA Clients in Work Experience	34
PA Clients in Education/Training	18
PA Clients in ESOL Education	17

### **Livingston County Youth Bureau**

Program	Quarterly Report						
Agency: Hillside Children's Center	· ·						
Program: Community Service Program							
Total Youth Served:	Annual Expected (	Qtr I	Qtr II Qr	t III Qı	tr IV T(	OTAL %	of Goal
Total number of youth carried from last quarter.		13	20			33	
Total new youth served by the program this quarter.		24	17			41	
Total number of youths this quarter. (A+B)	110	37	37	0	0	74	67%

Agency: Hillside Children's Center							
Program: Livingston Youth Court							
Total Youth Served:	Annual Expected (	Qtr I (	Qtr II Qr	t III Qt	tr IV TO	TAL %	of Goal
Total number of youth carried from last quarter.		4	5			9	
Total new youth served by the program this quarter.		6	2			8	
Total number of youths this quarter. (A+B)	30	10	7	0	0	17	57%

Agency: Legal Aid Society of Rochester							
Program: Livingston County Youth Advocacy							
Total Youth Served:	<b>Annual Expected</b>	Qtr I	Qtr II Q	rt III Q	tr IV T(	OTAL %	of Goal
Total number of youth carried from last quarter.		22	15			37	
Total new youth served by the program this quarter.		15	6			21	
Total number of youths this quarter. (A+B)	115	37	21	0	0	58	50%

Agency: Catholic Charities of Livingston County							
Program: Community of Caring							
Total Youth Served: Ann	ual Expected (	Qtr I	Qtr II Qr	t III Qt	tr IV T(	OTAL %	of Goal
Total number of parents and youth carried from last quarter.		8	14			22	
Total new parents and youth served by the program this quant	ter.	35	24			59	
Total number of parents and youths this quarter. (A+B)	125	43	38	0	0	81	65%

### 3. Program Updates

Fall Job Fair - A fall job fair will be held on September 15th at the Methodist Church in Geneseo. The event will be free to employers, with an emphasis on meeting seasonal hiring needs. SUNY Student Services is assisting with promoting the event on campus.

Youth Jobs Program - The program, which encourages businesses to hire unemployed, disadvantaged youth (16-24) has been expanded to rural areas including Livingston County. Employers can earn tax credits up to \$5,000 for hiring eligible youth.

Health Care Forum - A forum will be held on Thursday August 18th at the Government Center to promote health care careers and recruit candidates for an October CNA Training Program at the County Nursing Home.

Summer Employment - Nearly 40 low-income youth participating in summer employment will conclude their experience with a tour of selected County departments to explore career opportunities.

Manufacturing Day - Plant tours of local manufacturers are being planned for students on October 6th.

Precision Machining Program - Workforce Development is partnering with Genesee Valley Education Partnership and MCC to offer a 15 credit hour certificate program in Precision Machining in Mt. Morris. The program is planned for the Fall with scholarships available through OWD.

Maximus - A new health care call center in Gates is hiring to fill more than 2,000 jobs. Job Fairs will be held on August 3rd and August 16th in Monroe County for the positions which start at \$14.50/hour.

### **DEPARTMENT OF SOCIAL SERVICES – DIANE DEANE**

### Action Item(s) To Be Reported

### 1. AMENDING A PORTION OF RESOLUTION 2016-10

WHEREAS, Resolution No. 2016-10 authorized the Chairman of the Board of Supervisors to sign various contracts for the Livingston County Department of Social Services, and

WHEREAS, resolution 2016-10 authorized a contract with the County of Steuben for non-secure detention in an amount of \$14,100.00 for 1 bed for 60 days and

WHEREAS, Department of Social Services needs a bed for 100 days increasing the amount to \$23,500.00 and necessitating a revised resolution; now, therefore, be it

RESOLVED, that the Chairman of the Board of Supervisors is hereby authorized to sign a contract amendment for the Livingston County Department of Social Services, according to the term designated, subject to review by the County Attorney and County Administrator:

 Contractor
 Term
 Amount

 County of Steuben
 1/1/16-12/31/16
 \$23,500.00

3 East Pulteney Square

Bath NY 14810

For: Non-secure detention for children who are remanded to non-secure detention facility by the Livingston County Family Court.

Funding Source	<b>Local Share</b>	<b>Budgeted ?</b>
Federal for IVE – State Foster Care Block Grant	25-50%	Yes X No

<u>Director's Comments:</u> Guarantee 1 bed for 100 days @ \$235/day, additional beds \$245/day up to 8 beds. Mrs. Deane explained that the original resolution was lowered to 60 days. The judges have now increased non secure detention and we are already at 56 days. It is much cheaper to amend the contract back up to 100 bed nights. Mrs. Deane explained how different situations influence this contract.

Motion: Mr. Gott moved and Mrs. Walker seconded to approve the foregoing resolution ....... Carried.

# 2. AUTHORIZING THE CHAIRMAN OF THE LIVINGSTON COUNTY BOARD OF SUPERVISORS TO SIGN THE FOLLOWING CONTRACTS FOR THE LIVINGSTON COUNTY DEPARTMENT OF SOCIAL SERVICES: AVON CENTRAL SCHOOL, DANSVILLE CENTRAL SCHOOL & LIVONIA CENTRAL SCHOOL

RESOLVED, that the Chairman of the Livingston County Board of Supervisors is hereby authorized to sign the following contracts for the Livingston County Department of Social Services, according to the terms designated, subject to review by the County Attorney and County Administrator:

 Contractor
 Term
 Amount

 Avon Central School
 9/1/16-8/31/17
 N/A

191 Clint St.

Avon NY 14414

For: School Based Preventive Case Management including services for children and their families which are supportive and rehabilitative.

Funding Source	Local Share	Budgeted?
60% Federal/State Preventive Funding-Schools pay local share of 40%	0%	Yes X No

**Dansville Central School** 9/1/16-8/31/17 N/A

284 Main St.

Dansville NY 14437

For: School Based Preventive Case Management including services for children and their families which are supportive and rehabilitative.

Funding Source	Local Share	Budgeted?
60% Federal/State Preventive Funding-Schools pay local share of 40%	0%	Yes X No

40 Spring St.

Livonia NY 14487

For: School Based Preventive Case Management including services for children and their families which are supportive and rehabilitative.

Funding Source	Local Share	Budgeted?
60% Federal/State Preventive Funding – Schools pay local share of	0%	Yes X No
40%		

They still have caseworkers in Avon and Livonia. The caseworker in Dansville retired in June so they are interviewing internal experienced staff to fill that position. Tracy McCaughy is working on creating a data set that would help us actually pinpoint the benefits and the costs of not having someone in a school. If a school is not listed here, we do not have a caseworker located in that district. Keshequa has also reached out to start discussions for this service.

Motion: Mr. LeFeber moved and Mr. Gott seconded to approve the foregoing resolution...... Carried.

### **Informational Item(s) Written Only**

- 1. Status Reports
  - a. Statement of Appropriations, Expenditures & Balances (Monthly) (June)
  - b. Statistics (Monthly) (June)

Tanana and Assistance Occasio (TA)			% Change
Temporary Assistance Cases (TA):		<u>e</u>	from Jan 1
Family Assista	nce 3	23	-0.62%
Safety	Net3	48	-1.42%
Т	otal 6	71	-1.03%
Medicaid Cases (MA):			
Commu	nity 29	28	-6.57%
Chronic C	are 2	43	-3.95%
Foster C	are 1	57	9.03%
	SSI12	75	-0.08%
T	otal 46	603	-4.24%
Livingston County Citizens receiving			

### some form of Medicaid service:

Total	11878
<b>Livingston County DSS</b>	8205
NYSOH	3673

### Medicaid Managed Care Individuals (Monthly Premium):

These Individuals are included in above TA\MA.

Manageo	5460	-4.08%	
Managed Long Term Care-Community	49	6.52%	
Managed Long Term Care-Nursing Home		44	300.00%
	Total	5553	-3.41%
Food Stamp Cases:		3217	-4.23%
Child Care Cases:		192	3.78%
Protective Services for Adults (PSA):		65	
Financial Mgmt			48
Home Mgmt			45
Personal Care			19

Level I	7
Level II	9
Level I pending	3
Guardianship Cases	4
Awaiting discharge	3
Pending	0
Assessment assists	91

Preventive Services: 56 1.82%

Probation caseload3754.17%School based consults216School based active3TASA (Case Management for Pregnant/Parenting Teens) Active6

**Child Protective Services (CPS):** 

New Assignments 61

Foster Care 78

Foster Children - DSS Custody 60 11.11%

2. Employees hired, resigned or retired in July:

Kelly Butler	Promoted	Social Welfare Examiner	Conesus	7/3/16
Barb Knights	Promoted	Social Welfare Examiner	Dansville	7/3/16
Sara Hunsinger	Promoted	Senior Account Clerk	Dansville	7/24/16
Patricia White	Hired (From MH)	Senior Account Clerk	Mt. Morris	7/31/16

3. The Department of Social Services Camp program was the beneficiary of a donation from Department of Health staff in the amount of \$370.

### CENTER FOR NURSING & REHABILITATION – FRANK BASSETT, BARB KEEFE & KIMBERLY HUNT

### Pre-approved Informational Item(s) To Be Reported

### . Financial/Operational Updates:

Mr. Bassett reviewed the reports included in his meeting packet for the Committee.

- a.) Occupancy- As of July 25, occupancy was 99.45%. Year to date occupancy is 97.12%. The payer mix is more important than occupancy. There was discussion on the payer mix reported in the audit versus the YTD payer mix reported here.
- b.) Cash Flow The CNR's Cash Flow Report as of July 25 reflects \$11,644,524.00 in reserves.
- c.) Universal Settlement On July 8 the CNR received \$336,389.00, the 2<sup>nd</sup> payment, under the agreement reached with the NYS DOH. Hereafter, payments of the same amount will be issued annually in the next 3 state fiscal years.
- d.) Budget Variance The May 2016 budget variance reports will be distributed and discussed at the committee meeting. We did see strong census recovery following the first four months of the year. Mr. Bassett reviewed the overtime hours and the big drop by as much as two-thirds. They were able to add 1,000 hours of labor without increasing overtime hours. Mr. Bassett meets with the Assistant Director of Nursing on a regular basis to manage this. If we can continue to keep overtime hours down and utilize regular hours, we will have a much happier workforce and a better budget. Chairman Gott explained that this is very similar to what Chief Deputy Yasso did in the Jail to reduce overtime hours. Mr. Bassett explained that they have had very good support from the RN staff.
- e.) 2015 Audited Financial Statements Mr. Bassett explained that Bonadio & Co. has concluded its financial audit and will be presenting an overview of the financial statements to the HS Committee at the August meeting. Kelly DiMonte is a principal with Bonadio Group and this is the second year she has been on this engagement audit. Matthew Boswell is the manager on his second year as well.

Attendee introductions were made. Ms. DiMonte gave a brief overview of the items that Bonadio is required to report. They are comfortable that these statements are fairly reported. This year there was a new government standard that was required to be implemented. This change did affect the financial statements and it did also affect the disclosures with respect to pension liability. Governments are now required to be a little bit more transparent. Management was still closing the books and doing reconciliation when Bonadio was beginning the audit, so management was providing Bonadio journal and audit entries which they will then book. Mr. Boswell reviewed those entries for the Committee. Mr. Boswell explained that GASB68 requires that all government related facilities report the pension liability. That required a prior period adjustment. The largest entries were under workers comp and reversed IGT revenue because the upper payment limit had not been approved by CMS yet. Ms. DiMonte reviewed the nursing home highlights and benchmarks and explained how the comparison and benchmark was determined. Our nursing home is doing very good managing cash on hand and that is difficult to compare when other nursing homes are really struggling. Another really strong indicator of financial health is the current ratio and this facility has a current ratio of 4.3521. This means that the facility has enough liquid assets to meet its' short term liabilities. Anything over 1 is a positive. Looking at the benchmark, this facility had 87 days outstanding accounts receivable. The benchmark is 83 days. Looking at the ratios after the part B receivables, the benchmarks come down even further. Occupancy wise the facility does very well and is currently 98% occupied. The state average is 95%. Medicaid is our largest payer mix at 83%. The same as last year. Medicaid is also your lowest payer so it is always a struggle. Looking at the net resident revenue per day you are looking at earning \$255 for each resident per day. The cost of caring for those residents is \$275 per day. You are managing that payer mix to get those higher payers. This facility has historically done a great job. Medicare is really the highest payer. 10% of our occupancy is Medicare, which is up from 9% last year and benchmarking is generally more like 4%. This is what is really helping the facility to be pretty close to profitable. Revenue stayed about the same. Operating expenses went down year over year. \$26M compared to last years' \$29M. The swing in workers comp this year helped dramatically. The decrease in bad debt expense is also helping. This all still allowed for a 3% increase in personnel. Looking at operating expense per day, \$275 compared to last year's \$307, is well below the benchmark of \$349 per day. This is excellent cost and expense management for the facility. This is obviously helped by workers comp, but even without that it will still be well below benchmark. Bonadio always looks at benefits as a percent of salary because benefits is such a costly component of expenses. This years' percentage is skewed quite a bit because it is down to 35% from 65% year over year. It is really because the workers comp was so big last year. Overall governmental facilities are 69% and we have seen it as high as 120%. Overall at the end of the day, the net change in that position for the facility was -\$2.6M. 2014 was a +\$1.1M, keeping in mind we had IGT revenue recognized or that amount would have been much higher. Out of the \$2.6M loss in terms of operations, we had a lot of non-cash type expenses, particularly the \$2.2 OPEB liability and depreciation. Over \$4.9M was generated in operations from cash flow last year. If the IGT were included, there would have been a \$4M profit. Ms. DiMonte reviewed overall information on the nursing home industry in the State of New York. It is very difficult to negotiate good rates with the insurance companies when nursing homes continue to fail. Moving forward we will have value based payments, where insurance companies will be required to negotiate contracts based on how well a facility may or may not meet certain metrics that they deem to be financially viable for them. Insurance companies will benefit the most if someone has a shorter nursing home stay or doesn't have a hospital readmission. Mr. Bassett explained how he tries each month to give the Committee information on these rates. New York State is only assuring the benchmark rates that we negotiated through July 1, 2017. We had negotiated rates at 110% of the benchmark Medicaid rate so we are benefitting from those hard-won contracts. We will be fighting those fights again next year. We know that the largest healthcare provider in the region is University of Rochester Medical Center. We had a meeting last month with their Director of Geriatric Services and the Director of Social Work at Highland. They were both blown away after looking at our metrics and how we perform. Quality is becoming much more

tangible when insurance companies determine these rates. Mr. Boswell reviewed the shared savings from refinancing. Simply put, facilities that have higher interest rates are continuing to benefit from refinancing with some shared savings reimbursement incentives from the State of New York. It is important to make sure to get approval for a shared savings type of program before any refinancing of debt and then DOH will provide 50% of the savings from that refinancing. We are not gaining anything from this because of our excellent financial position. Mr. Boswell reviewed the CMS related mandate that became effective July 1 for all nursing homes nation-wide that requires payroll data to be electronically submitted for direct care employees. There was discussion on the minimum wage rate increase effect on just the nursing home industry. The federal mandate on salaried employee overtime goes into effect this December. This will definitely have an impact on salaried employees. The compliance piece is important to share. Ms. DiMonte reviewed the management letter and explained that this includes deficiencies and good practices. There was a lot of turnover in the finance office of the facility and that is considered as an area of material weakness. A plan is in the works for next year. Ancillary accounts receivables was an area that was addressed last year and management is still working on a plan to correct this. Mr. Bassett described the difficulties involved in these collections. Ms. Keefe explained the work being addressed. Chairman Gott stated that we feel very fortunate to have Frank, Barb and now, Kimberly with us and we look forward to these audit reports each year. We appreciate the work being done every day by Frank and his staff. An audit takes approximately six weeks, if everything is ready to go when they walk into a facility.

Mr. Bassett reviewed the article on the Mt. Morris Career and Educational Program efforts for a music therapy project. The kids sold chocolate bars to raise money. They were able to load 15 IPods, 15 headsets and 3 charging stations. The IPods were loaded with music from the 1930s to the 1970s and are now part of the recreation program to be signed out like a book. These kids have every reason to be proud of this project. We always talk about the numbers, but this is what is really important.

There was discussion on the donation of \$31,974.72 from an estate that was originally for the Nunda Community Home that had closed. Mr. Baldwin was the executor of a husband/wife estate that will now be going into the resident fund.

The Center is in its NYSDOH survey window and with a lot of retirements within the DOH you don't know what the new sets of eyes may focus on.

### **Informational Item(s) Written Only**

- 1. Reports Absenteeism, Mandation, FMLA, Payroll Performance, Work Related Injuries, Quality Measures, Report Card.
- 2. Therapy Services Under the terms of the consulting services and supplemental staffing contract with Freedom Therapy, the CNR will be adding 30+ hrs of COTA services weekly and is seeking to add a similar number of PT hrs/week. With occupancy averaging 99% the last three months there has been increased demand for services. The added therapy labor hours will help to assure continuity of 7-day therapy services.
- 3. Flooring Project ProCarpet and Clark Patterson Lee met on-site at the CNR on 7/25 to address outstanding punch list and contract completion matters. A schedule has been developed to complete all remaining work by the end of August.
- 4. Association Representation The CNR has been a member of the LeadingAge Association (formerly NYAHSA) for 20+ years and currently pays dues of approximately \$20,000 per year under a millage system. Director Bassett has explored other options for Association membership as an avenue to reduce expenses and has met with the Executive Director of Genesee Health Facilities Association (GHFA). GHFA is a regional association representing approximately 40 for-profit and not-for-profit providers. GHFA holds ten monthly meetings per year to discuss regulatory and reimbursement changes anticipated to affect nursing home operators. GHFA holds educational workshops and communicates conference and seminar opportunities available to members, even those programs provided by other parties. The cost of membership

- is \$1,800.00 per year. The CNR will exit LeadingAge membership at the end of 2016 and will begin membership in GHFA effective September 1, 2016.
- 5. Annual Carnival Board Members and the County Administrator are welcome to join CNR staff, residents and family members for the annual carnival on August 24 from 10 a.m. to 3 p.m. This major event is highly anticipated by residents and staff alike. Efforts are being made to feature a car show.
- 6. Estate Bequeath The CNR has received notice that it will receive \$31,974.72 to be deposited to the Resident Memorial Fund as part of a bequeath made in the estate of a local couple. Existing policies governing use of Resident Memorial Fund monies provides for an accounting of distributions in an annual report to the Human Services Committee.

Chairman Gott reported that we did send a letter to the Republican Committee seeking their commissioner recommendation.

### **ADJOURNMENT**

Mr. Gott moved and Mrs. Donohue seconded to adjourn the committee meeting at

#### OFFICE FOR THE AGING – SUE DAVIN

### Informational Item(s) Written Only

### 1. Program Summary Report for January-June 2016:

Congregate Meals: 14,537 meals (compared to 11,864 same period 2015)

Home Delivered Meals: 26,680 meals (compared to 27,624 meals same period 2015)

Case Management: 814 units (compared to 728 units same period 2015)
Nutrition Education: 2,323 units (compared to 2,014 units same period 2015)

Transportation: 2,938 units (compared to 2,480 units same period 2015)

Caregiver Services: 255 units (compared to 284 units same period 2015)

Personal Care Level II 1,809 units/26 people (compared to 2,005 units/30 people 2015)

### 2. Program Updates:

Livingston County NY Connects

Usage Statistics April – June 2016

Client Units 155 (Client units same period 2015 – 65)

Served Clients 133 (Served clients 2015 – 61)

January to June 2016

**Private Duty Nursing** 

Client Units 266 (148 for 2015) Served Clients 217 (125 for 2015)

Service Type

Abuse 1 13 Aide Service Caregiver 2 **EISEP** 2 EISEP/HDM 1 Financial Assistance 20 Health Insurance 4 Home Assessment 1 HDM 52 Home Help 4 Housekeeping 3 2 Housing Legal 7 **Nutrition Counseling** 4 Other 4

Public Benefits 20
Respite 5
Residential Placement 1
Recreation 2
Transportation 8
Volunteer 1

Customer Satisfaction Survey 2016 – EISEP Expanded In Home Services for the Elderly

Issued - 45

Returned 17 (38%)

Overall, are you happy with the service that you receive from the aide and company that you have at this time? Yes 15 (94%)

For the most part 1 (One person left whole back page blank)

Many positive comments about aide service and Case Manager M. Gaby:

Greatly helped me and my family

Great in every way

Thank you!

I think you people are great.

Very happy with my aide, with Melissa, and LCOFA

SHIP funding cut in Senate Appropriations Bill (federal) – these are the dollars that support the HIICAP program (see attached). Insurance issues were top issue for seniors in Livingston County. A state and federal advocacy effort is underway to restore funding. Chris Collins' office reached out to say this is on their radar and he understands the importance of this funding. Funding was included in House Appropriations bill at current level.

The Senior Nutrition Program has distributed **Farmers Market Vouchers** to approximately 350 - 400 eligible **Livingston County seniors at 10 locations.** 

Public Hearing: July 27, 2016 10 am at Mt. Morris Senior Nutrition site

Annual Evaluation (NYSOFA): September 26-27, 2016

Case Management Certificate Program (Boston University): Four staff have completed; two more are in the process; everyone is on pace to complete in advance of the deadline

DSS Adult Services staff presented at the 3 Senior Nutrition sites during the week of June 13<sup>th</sup> in conjunction with World Elder Abuse Awareness Week

Home Safe Home program to kick off July 2016

Matter of Balance Training completed on 7/15/2106; 10 individuals were trained to be coaches; the goal is to expand availability of this Evidence-Based program in Livingston County

Powerful Tools for Caregivers class will be offered at the Goodwill in Geneseo beginning on Tuesday August  $23^{rd}$  for six Tuesdays, 1 - 3:30 PM; respite may be available for loved ones. For information or to register call Noyes Caregiver Resource Center at 335-4358.

Respectfully submitted,

Michele R. Rees Clerk of the Board