

HUMAN SERVICES COMMITTEE MEETING MINUTES
TUESDAY, OCTOBER 3, 2017
9:00 A.M.

PRESENT: P. Yendell, B. Donohue, I. Davis, M. Walker, E. Gott, D. LeFeber, I. Coyle, H. Grant, S. Hillier
ABSENT: D. Babbitt Henry

OFFICE FOR THE AGING – SUE CARLOCK

Pre-approved Informational Item(s) To Be Reported

Memorandum of Understanding for Livingston County NY Connects-Mrs. Carlock reviewed how the agreement that has always been in effect as partners between LCOFA, LCDOH & LCDSS as partners in operating the program. OFA does most of the work with DOH & DSS serving mostly for support and advisory capacities. NYConnects provides services for seniors, caregivers and anyone of any age with a disability. The state put out an RFP to independent living centers. There is no money involved so this does not require a resolution. There is not a lot of information in the MOU at this time. There was discussion on Meals on Wheels Program. Mr. Gott explained that Ontario County will be reaching out to Mrs. Carlock on the chill meals. Mrs. Carlock explained that she had her annual evaluation last month. There were no compliance violations found this year during the review. Open enrollment for Medicare is coming up. There is a new scam going around on updating Medicare cards. April 2018 new people will have a numeric identifier numbers on their cards and begin replacing those that still have their social security numbers. The annual public hearing is tomorrow at the Mt. Morris VFW.

Served Client Summary

Livingston

01/01/2017 and 08/31/2017

Report Run Date: 09/20/2017

State Service Type Summary

State Service Type	Total Units	Total Unduplicated Clients
Caregiver Services	322	67
Case Management	1,199	316
Congregate Meals	17,264	239
Health Promotion	420	44
Home Delivered Meals	32,465	314
Info & Assistance	1,402	634
Nutrition Counseling	44	42
Nutrition Education	3,304	350
Personal Care	2,352	38
PERS – Personal Alert System	4,165	414
Transportation	4,040	57

Informational Item(s) Written Only

Annual Evaluation:

The 2017 Annual Evaluation took place on September 14th and 15th. Wendy Wenzel, from the New York State Office for the Aging, was on site and reviewed the following items/areas:

Elder Justice

Agency Administration and Operations

Monitoring

Reporting

Targeting Services and Nondiscrimination Requirements

Nutrition Services

Expanded In-Home Services for the Elderly (EISEP)

Health Insurance Information and Counseling Assistance Program (HIICAP)

Client Assessment Requirements/Case File Reviews

There were no compliance findings/areas for corrective action identified. She took copies of two contracts for review at the state level. Additional review will be conducted at the state level for targeting services/nondiscrimination. We will get a written report, probably in November.

Upcoming Events/Program Updates:

Public Hearing

The 2017 Public Hearing will be held on Wednesday, October 4, 2017 at 10 am at the Mount Morris Senior Nutrition Site. Two guest speakers will present on planning ahead: Jose Cruz, Planning Specialist from Lifespan, and June Webster from the Livingston County Health Department. Service statistics for the last completed year will be reviewed. Comments/input will be solicited from seniors, caregivers, etc.

Subcontractors and service providers have been invited. The following abstract of the 2016-2020 Four Year Plan and Updates (2017) will be distributed and available on the LCOFA website:

Abstract – Livingston County Office for the Aging 2016-2020 Four Year Plan and Updates (2017)

The Livingston County Office for the Aging is the official Area Agency on Aging for Livingston County under the Older Americans Act. People sixty years of age and older now number nearly 13,000 and represent nearly 20% of the total County population. The Livingston County Office for the Aging initiates, conducts and coordinates programs and services to improve the quality of life for seniors living in the community and their caregivers, and advocates on their behalf. The Four Year Plan proposes to support (financially or through partnership) an array of services that allow older persons and persons with disabilities to maintain their independence with dignity and provide access to entitled benefits and needed services.

Livingston County Office for the Aging is dedicated to:

- Ensuring access and offering information and assistance regarding long-term services and supports, screening for benefits, and options counseling for older persons, caregivers, and persons with disabilities through the NY Connects No Wrong Door program;
- Advocating with and on behalf of older adults, caregivers and persons with disabilities regarding concerns and issues
- Allocating federal, state and local resources for community-based services including:
 - ❖ Nutrition: Congregate and home delivered meals; nutrition education and counseling
 - ❖ Expanded In-Home Services for the Elderly (Case Management, Homemaker/Chore and Personal Care Assistance, Personal Emergency Response Systems)
 - ❖ Health Insurance Information, Counseling and Assistance

- ❖ Legal Assistance
- ❖ Transportation
- ❖ Volunteerism
- ❖ Evidence-based wellness programs
- ❖ Caregiver Supports and Respite

➤ Coordinating activities with other organizations to maximize resources

The 2016- 2020 four year plan and the annual update prioritize activities that allow older adults and persons with disabilities to maintain their wellness and independence. Decisions regarding use of existing and any new resources, should any become available, are made based on planning input from survey data, public hearing and outreach comments, Office for the Aging Advisory Council review, data sources such as the Community Health Improvement Plan, customer satisfaction data, demographic data, utilization trends, and other sources. It is anticipated that there will be a continued emphasis on home-based services as well as health promotion activities given the demographic and program usage trends and needs assessment data. There are no anticipated major reductions or eliminations in services.

Health Insurance Information Counseling and Assistance

Medicare Open Enrollment runs from October 15th – December 7th.

Medicare 101 will be offered on Friday, October 27, 2017. Two sessions will be offered at the Highway Department Conference Room.

An Informational Event will be held at the same location on Tuesday, October 31, 2017. Representatives from available Medicare Advantage Plans will be attending to answer questions about the plans.

Fall Prevention

This year’s annual event (9/15) was very successful; over 50 seniors from across the county were in attendance. Evaluations were completed and results will be shared when available.

Training

Four additional LCOFA staff have completed the Boston University/Association on Aging Case Management Certificate Program and two have completed the Behavioral Health Certificate Program.

Scam Alert

Warning: New phone scam targets anyone with a Medicare card

There’s a sneaky new scam targeting Medicare card holders, according to a special alert from AARP’s Fraud Watch Network. The organization warns that Medicare beneficiaries have been receiving calls from scammers claiming to be from Medicare. Fraudsters are asking potential victims for payment to receive their new Medicare card or asking them to verify their Medicare number, which is the same as their Social Security number.

Due to the rise of identity theft, Congress passed a law in 2015 requiring that Social Security numbers be removed from Medicare cards, but new cards with randomly assigned characters won’t start showing up in mailboxes until April 2018. There are two things anyone with a Medicare card should know to avoid being scammed:

1. Medicare will never call to verify your number.
2. There’s no cost to get your new card.

DEPARTMENT OF HEALTH – JENNIFER RODRIGUEZ

Action Item(s) To Be Reported

1. AUTHORIZING THE CHAIRMAN OF THE LIVINGSTON COUNTY BOARD OF SUPERVISORS TO SIGN THE FOLLOWING CONTRACT FOR THE LIVINGSTON COUNTY DEPARTMENT OF HEALTH: ENVIRONMENTAL TESTING AND CONSULTING, INC.

RESOLVED, that the Chairman of the Livingston County Board of Supervisors is hereby authorized to sign the following contract for the Livingston County Health Department, and any future amendments to said contract, according to the term designated, subject to review by the County Attorney and County Administrator

<u>Contractor</u>	<u>Term</u>	<u>Amount</u>
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Environmental Testing and Consulting, Inc.
P.O. Box 466
Batavia, NY 14021

10/16/17- 10/15/18

\$875.00 per investigation
+ lab fees
\$8,000.00 contract amount

For: Environmental risk assessments of homes and buildings for lead, resulting in children with high-lead exposure.

<i>Funding Source</i>	<i>Local Share</i>	<i>Budgeted?</i>
Livingston County/New York State Aid	36 -100%	Yes X No

Director’s Comments: This is an extension of a current contract; year one of three. Local Share is either 36 – 100%, dependent on State Aid.

Ms. Rodriguez reviewed the contract for approval.

Motion: Mr. Gott moved and Mrs. Walker seconded to approve the foregoing resolution Carried.

2. AUTHORIZING THE CHAIRMAN OF THE LIVINGSTON COUNTY BOARD OF SUPERVISORS TO SIGN THE FOLLOWING GRANT AWARD CONTRACT FOR THE LIVINGSTON COUNTY DEPARTMENT OF HEALTH: WYOMING COUNTY DEPARTMENT OF HEALTH

RESOLVED, that the Chairman of the Livingston County Board of Supervisors is hereby authorized to sign the following grant award contract for the Livingston County Department of Health and any future amendments to said contract for the Livingston County Department of Health according to the term designated, subject to review by the County Attorney and County Administrator:

<u>Contractor</u>	<u>Term</u>	<u>Amount</u>
Wyoming County Department of Health 5362 Mungers Mill Road Silver Springs, NY 14550	4/1/17 - 3/31/18	Grant & Cola- \$33,393.00

5362 Mungers Mill Road
Silver Springs, NY 14550

For: Integrated Breast, Cervical & Colo-rectal Cancer Prevention

<i>Funding Source</i>	<i>Local Share</i>	<i>Budgeted?</i>
New York State, via Wyoming County	0%	Yes X No

Director’s Comments: This contract is for the Cancer Services Program Grant. The Grant amount of \$33,393 includes infrastructure and estimated future COLA (Cost of Living Adjustment).

Motion: Mr. LeFeber moved and Mr. Gott seconded to approve the foregoing resolution Carried.

Ms. Rodriguez explained that they have not received any of their flu vaccine yet and are using a new vender. They also got a new case of mumps reported. Mrs. Donohue expressed her concern as a Community Services Board member on the two month waiting list for mental health services. Ms. Rodriguez explained that there is a 30% cancellation or no call/no show rate, which makes it very difficult to justify increasing staffing.

There was discussion on the environmental lead testing in schools. Ms. Rodriguez explained that all schools now have met the specifications. She does not believe any Livingston County schools received funding for their remediation.

There was discussion on the trail item below. There new initiative is called the Blue Zone Initiative and its part of the new community health improvement plan. It is working with one municipality as a whole, that being Nunda, to work from the school system, through the infrastructure there, trails, any local tobacco laws and anything like that.

Informational Item(s) Written Only

- There have been 128 Reproductive Health clinics so far this year.
- Scheduling meeting with school administration to complete the School Health Index assessment (CDC)-CHIP objective
- Discussing new trail in Nunda - CHIP objective.
- A Candlelight Vigil was held September 7; there were 48 attendees.
- HCP training on September 13 with 14 participants; CME credits provided.

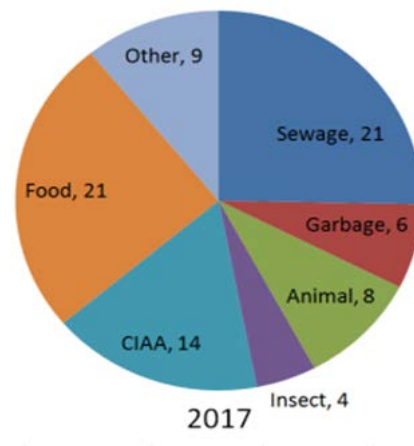
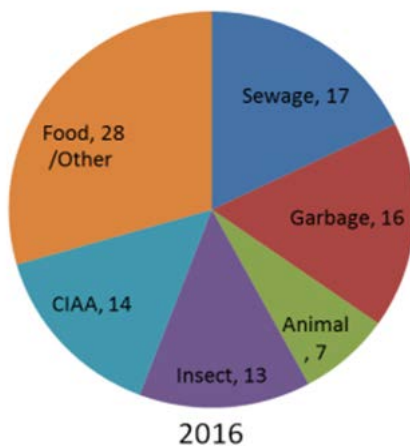
- Providing education and support regarding Adverse Childhood Experiences (ACEs) among school administrators, BOH, GVHP and HCPS, developing a resource list of community services/programs.
- Promotion of National family day- 9/25- highlighting parental engagement as prevention strategy.
- Coordinated the fourth annual Fall Prevention Workshop.
- Continuing to coordinate SHAPE events - Farm to Table 9/12, Employee Wellness Fair 10/26.
- Coordinated media and outreach for Emergency Preparedness month, baby safety, rabies clinic, lead poisoning prevention and prostate cancer awareness.
- Focus group for RHC cable and radio ads- ads to be revised as per the results.
- Planning Celebration of Hospice on November 15, 2017.
- Hospice Memorial will be held on October 11, 2017.

Through September 21, 2017, \$201,286 has been received from FLPPS for DSRIP funding. Allocations are as follows:

	MH	CNR	OFA	Total
	65%	29%	7%	
Adjusted	\$130,127	\$57,623	\$13,536	\$201,286

LCDOH – Environmental Health
Complaints Processed
(as of mid-September 2017)

	<u>2016</u>	<u>2017</u>
Sewage	17	21
Garbage	16	6
Animal	7	8
Insect	13	4
CIAA	14	14
Food		21
Other	<u>28</u>	<u>9</u>
TOTAL	95	83



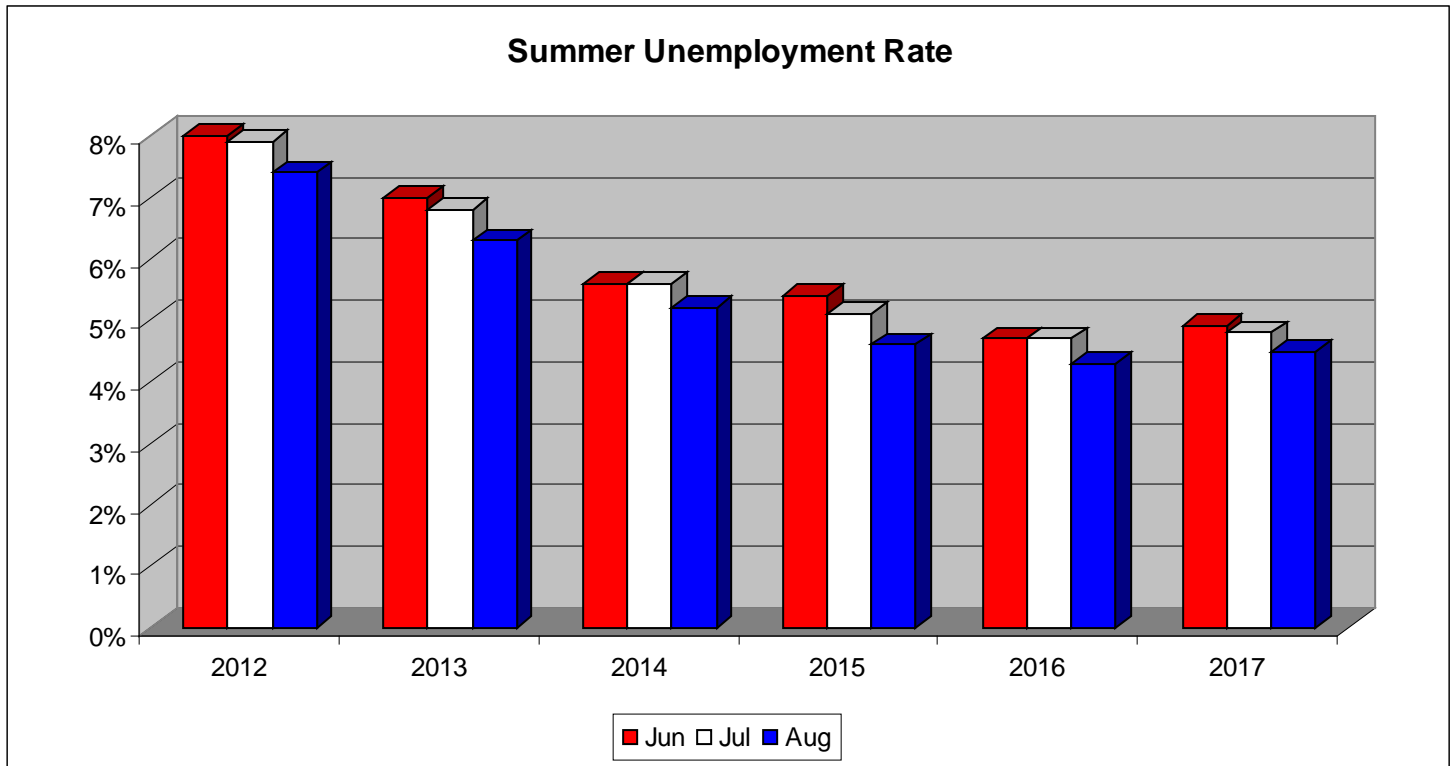
WORKFORCE DEVELOPMENT – RYAN SNYDER

1. Pre-approved Informational Item(s) To Be Reported

Community Center Feasibility Study-Mr. Snyder asked if anyone had any suggestions for the Community Initiative Council for an elected official. Mr. Snyder, Ian Coyle and Bill Bacon have been working on a concept for studying a community recreation center for the county. We are always striving for ways to combat

decreased school enrollments and population loss we are experiencing by trying to improve the quality of life initiatives. The lack of a community center for families is continually coming up. Families are driving to Monroe County to participate in activities after school and on weekends. We are also missing out on some economic impact and senior related programming. There are a few funding opportunities coming up, but we need a feasibility study to recommend what the needs are in our county. In our Strive for Livingston anti-poverty proposal to the state, we did include funding for a feasibility study as one of our priority projects. We need to issue an RFP for a consulting firm to find out what they would be able to provide in analyzing the needs and looking at the financial viability. We formed a grassroots committee which now has members representing ~9 towns a blend of members that could rank and prioritize the RFPs when they come in for a board recommendation. Mr. Bacon reached out to one firm to discover a cost estimate and it was ~\$65,000 for market study and the financial analysis and another \$15,000 if we actually wanted them to help solicit an operator. He explained that we really want to partner with an organization like Noyes, SUNY Geneseo or The Arc. There were discussions in the past on a YMCA in Livingston County. He has contacted the YMCA but they are more interested in programming after-school and weekend type programs. Mr. Coyle explained that the thoughts that triggered these talks were from some senior and youth groups. We have an active application for the poverty work we are trying to do. There was discussion on the need for different revenue sources within the same facility. Mr. Coyle explained that we have several census tracts in our county that quality that would lend itself well to the placement of one or more community centers in our county.

Informational Item(s) Written Only



Unemployment Report

The Unemployment Rate during the summer has been declining steadily the last nine years. However, rates for 2017 are slightly higher than the same period in the prior year.

Department Activity Report

Activity	August 2017
Counselor Assisted Appointments	93
Adults/Youth in Training	11
Employer Recruitment Events	3
Workshop Attendees	62

Entries to Employment - Public Assistance	11
Clients Underemployed - Public Assistance	75
Clients in High School Equivalency Education	13
Clients in ESOL Education - Public Assistance	16

**Underemployed - not earning enough to close the case.*

Program Report

Job Fair - 29 employers met with 104 jobseekers at the fall job fair held in Geneseo.

CNA Graduation - 14 students will graduate from the CNA training program on October 5th at 1pm at the CNR. Congressman Collins Deputy Chief of Staff will be in attendance to observe the impact of the federal funding that supports the program.

SEY Program - Livingston County Youth Bureau is receiving a \$30,000 grant to coordinate an awareness campaign in 2018 for sexually exploited youth.

Federal Funding - Congress passed a continuing resolution until December 9th, leaving uncertainty about funding levels for the current program year of several of our programs.

New Workshops - New workshops for jobseekers are being developed in coordination with the NYSDOL. Topics include Navigating Civil Service and Utilizing Social Media.

Livonia Library - Partnering with the Livonia Library to create an employment workstation with resources loaded onto a dedicated computer.

CENTER FOR NURSING & REHABILITATION – FRANK BASSETT

Action Item(s) To Be Reported

1. AUTHORIZING THE CHAIRMAN OF THE LIVINGSTON COUNTY BOARD OF SUPERVISORS TO SIGN THE FOLLOWING CONTRACT FOR THE LIVINGSTON COUNTY CENTER FOR NURSING AND REHABILITATION - NEW YORK STATE CATHOLIC HEALTH PLAN, INC. DBA FIDELIS CARE NEW YORK, TIME WARNER CABLE ENTERPRISES LLC & ZIRMED, INC.

RESOLVED, that the Chairman of the Livingston County Board of Supervisors is hereby authorized to sign the following contract for the Livingston County Center for Nursing and Rehabilitation, according to the term(s) designated, subject to review by the County Attorney and County Administrator:

<u>Contractor</u>	<u>Term</u>	<u>Amount</u>
New York State Catholic Health Plan, Inc., dba Fidelis Care New York	TBD	100% of Medicaid Benchmark Rate for SNF Custodial/Intermediate Care
95-25 Queens Boulevard Rego Park, New York 11374		

For: Amending Agreement - Medicaid Managed LTC Rates for Fidelis Care enrolled beneficiaries

<i>Funding Source</i>	<i>Local Share</i>	<i>Budgeted?</i>	
	N/A	N/A	Yes No

Director's Comments:

This contract is being amended to provide 100% of the Medicaid benchmark rates for Custodial/Intermediate care only; rate provisions for other care levels remain unchanged.

Time Warner Cable Enterprises LLC	11/01/17-10/31/22	\$6.95 per unit 4% increase annually after 1/1/19
By Charter Communications, Inc.		
3000 Northwoods Parkway, Suite 195 Peachtree Corners, GA 30071		
For: Bulk Cable Service Agreement		

<i>Funding Source</i>	<i>Local Share</i>	<i>Budgeted?</i>	

Operating Budget	N/A	X	Yes	No
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Director's Comments:

With a change in ownership an opportunity presented to renegotiate the rate. The new agreement reduces the price from \$8.91/unit to \$6.95/unit and freezes the rate until January 2019. Increases will be limited to 4%/yr.

ZirMed, Inc.

888 West Market St, Ste 400
Louisville, KY 40202

Upon Execution for 2
years, then three 1 year
renewals at the county's
sole option

Fee Schedule

For: Eligibility Verification, Claims Management, Electronic Remittance Advice				
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<i>Funding Source</i>	<i>Local Share</i>	<i>Budgeted?</i>		
Operating Budget	N/A	X	Yes	No

Director's Comments:

A recent audit of the Fiscal Office found inefficiency in the billing of third party insurances, MLTC, Medicare and Medicaid. ZirMed will enable electronic rather than paper billing which will improve cash flow and reduce the task from 4-5 days to 2-3 hours.

Mr. Bassett reviewed the contracts for approval. The final contract was added to the agenda today. In conducting an audit, it was determined to contract for a clearing house billing procedure. The initial costs is \$2,000 with a recurring monthly fee.

Motion: Mr. Gott moved and Mr. Davis seconded to approve the foregoing resolution Carried.

Pre-approved Informational Item(s) To Be Reported

1. FINANCIAL/OPERATIONAL UPDATES:

- a.) Occupancy - As of September 25, occupancy was 97.8 % for the month, YTD 96.9%.
- b.) Cash Flow - The CNR's Cash Flow Report as of September 25, 2017 reflects \$18,269,295.00 in reserves. Revenues are exceeding budget. Mr. Bassett reviewed the IGT distribution information.
- c.) Budget Variance - The July 2017 budget variance reports will be distributed and discussed at the committee meeting.
- d.) Dialysis Extension Clinic Certificate of Need (CON) – The NYS Department of Health has requested additional information from UR Medicine/Noyes, there has been no request to the CNR. A decision is expected in the next several weeks. The CON was filed on August 9. Mr. Bassett was told that a written response is only issued if they have any concerns on a CON. The Dialysis Unit space will be leased and staffed by Noyes.

Mr. Bassett reviewed the various positions and workforce at the facility. All fourteen of the graduating nurse aid class has shown interest and been interviewed for employment. The exam is schedule for 10/6. There are still a number of intermittent or continuous FMLAs. Mr. Bassett reported on the Labor Management meetings held during each shift.

October 19, 2017 will be a local Memory Walk at the facility. The Alzheimer Walk in 2018 will be at the CNR.

Informational Item(s) Written Only

- 1. Reports - Absenteeism, Mandation, FMLA, Payroll Performance, Work Related Injuries, Report Card
- 2. RN, LPN and Nursing Assistant Needs – CSEA President and LRS joined Director Bassett and DON Kathy Crye in meetings with nursing staff across all shifts on 9/13. Discussion focused on the labor market changes in healthcare, efforts to recruit, requests for suggestions and general discussion regarding absenteeism. 14 Nursing Assistants will graduate the FLCC program on 10/5; the last group will test on 10/6 before being certified. All 14 have been interviewed for employment at the CNR. DON Crye and Director Bassett will attend the BOCES LPN graduation ceremony on 10/5, 5 CNR employees are in the graduating class, 3 are intending employment as an LPN at the CNR. A full page

ad was placed in 5 penny savers to solicit applicants. DON Crye participated in the Workforce Development Job Fair held 9/21.

3. Memory Walk – the Alzheimer’s Association has discontinued the annual October walk held in Geneseo for many years in favor of a walk at Frontier Field. LTAD Kim Kavanagh has developed a Memory Walk to be held at the CNR on 10/19 from 5-6 pm to support the CNR’s Memory Lane Memory Program and the Alzheimer’s Association. The will be a walk through the Murray Hill Campus and Al Lorenz Park returning to the CNR for refreshments to follow. Registration is at 4:30 pm.
4. IGT – Approximately \$198 million was available for 2016 Intergovernmental Transfer Payments (IGT) for public homes. The Centers for Medicare and Medicaid Services (CMS) has approved the 2017 Upper Payment Limit (UPL) calculation, paving the way for 2017 IGT payments, which are currently under review by DOB. Public homes will be able to claim the \$167 million available for 2017 in two transfers: one in September 2017, and the second in March 2018.
5. Universal Settlement – DOH officials report they are targeting this fall for making the third Universal Settlement payment. The CNR anticipates receiving \$336,389. These settlement monies are being received in resolution of outstanding prior year Medicaid rate appeals. The state has until March 31, 2018 to make the payment.

OTHER – IAN COYLE

A RESOLUTION TO INCREASE STATE SUPPORT FOR CORNELL COOPERATIVE EXTENSION COUNTY ASSOCIATIONS IN THE STATE OF NEW YORK

WHEREAS, Cornell Cooperative Extension is a formal collaboration between the National Institute of Food and Agriculture at USDA, New York State, County Governments, and the Citizens of the State that has served to apply unbiased, research-based knowledge from Cornell, New York’s Land Grant University, to the needs of New Yorkers and their communities for over 100 years; and

WHEREAS, local Extension Educators are key community partners in helping to implement state initiatives including maximizing agriculture and local food systems, strengthening the economy, promoting healthier eating habits and access to good nutrition, fighting poverty particularly in rural areas, protecting water quality and stewardship of New York’s natural resources, building opportunity through STEM based youth education and leadership skills in 4-H, promoting renewable energy options while protecting farmland resources, and partnering where appropriate in Taste NY initiatives to promote tourism and local food and farm businesses; and

WHEREAS, support from Federal, State, and County sources is essential to the continued success of locally-governed Cornell Cooperative Extension County Associations; and

WHEREAS, state appropriations for Cornell Cooperative Extension County Associations to match County government appropriations as authorized by Section 224 (8) of the County Law have remained stagnant for seventeen years; and

WHEREAS, state funding is needed to ensure that the Cornell Cooperative Extension system can equitably work for all New York residents through increased resources to support rural, suburban, and urban community development needs; now therefore, be it

RESOLVED, that the Livingston County Board of Supervisors supports increasing the State appropriation for Cornell Cooperative Extension County Associations to \$8 Million, such funds to be distributed directly to the Associations, through Cornell University as agent for the State as provided by law. Mr. Coyle explained that the resolution recommendation came from Dwight Knapp as our representative on the CCC Board.

Motion: Mrs. Donohue moved and Mr. Davis seconded to approve the foregoing resolution... Carried.

ADJOURNMENT

Mr. Gott moved and Mr. Davis seconded to adjourn the Committee meeting at 9:55 a.m.

1. Statement of Appropriations (Monthly) (August) – Attached
2. Statistics (Monthly) (August)

Temporary Assistance Cases (TA):	Aug	<u>% Change</u> <u>from Jan 1</u>
Family Assistance	282	-9.32%
Safety Net	321	-8.81%
Total	603	-9.05%

Medicaid Cases (MA):		
Community	1702	-24.62%
Chronic Care	241	0.42%
Foster Care	157	4.67%
SSI	1292	1.41%
Total	3392	-13.51%

Livingston County Citizens receiving some form of Medicaid service:

Cases In Transit	117
NYSOH	6394
Livingston County DSS	5001
Total	11512

Medicaid Managed Care Individuals (Monthly Premium):

These Individuals are included in above TA/MA.

Mainstream Managed Care	2638	
HARP	271	
Managed Long Term Care-Community	64	
Managed Long Term Care-Nursing Home	59	
Total	3032	-35.93%

Food Stamp Only Cases:	2369	-1.35%
SSI Food Stamp Cases:	843	
Child Care Cases:	168	-14.72%

Clients thru the lobby: 1402

Protective Services for Adults (PSA):	56	-8.20%
<u>Financial Mgmt</u>	49	
<u>Home Mgmt</u>	46	
<u>Personal Care</u>	28	
Level I	6	
Level II	19	
Level I pending	3	
<u>Guardianship Cases</u>	5	
Awaiting discharge	4	
Pending	3	
Assessment assists	86	

Preventive Services:	65	16.07%
<u>Probation caseload</u>	30	-9.09%
<u>School based consults</u>	101	
<u>School based active</u>	0	
<u>TASA (Case Management for Pregnant/Parenting Teens) Active</u>	3	

Child Protective Services (CPS):**New Assignments**

40

Foster Care**81****Foster Children - DSS Custody**

45

-11.76%**Adoptions**

0

3. Employees hired, resigned or retired in September:

Dianne Orban	Resigned for a position @ DA	Caseworker	9/2/17	Portageville
Brittany Gnage	Hired (Current employee)	Social Welfare Examiner	9/3/17	Caledonia
Bruce Collins	Hired	Home Energy Assistance Exam.	9/5/17	Conesus
Tondreka Robles	Hired	Social Welfare Examiner	9/5/17	Leicester
Julie Kirchhoff	Resigned for position @ CNR	Mobile Work Crew Supervisor	9/9/17	Geneseo
Marianne Hilderbrant	Hired	Staff Development Coord.-PT	9/13/17	Dansville
Ashley Clark	Hired (Current employee)	Caseworker	9/17/17	Piffard
Kimberly McIntosh	Hired (Current employee)	Caseworker	9/17/17	Dansville
Amelia Easton	Hired	Caseworker	9/18/17	Geneseo
Samantha Mordenga	Resigned	Caseworker	9/26/17	Rochester

4. The Livingston County Housing Task Force met on September 18. The Task Force is working on identifying a concrete strategy to address the increasing costs of temporary housing to homeless individuals. Once a strategy is identified, a concept paper will be drafted in order to identify potential funding sources. Data regarding temporary housing placements from 1/1/17 through 9/15/17:

519 presenting as homeless

271 diverted

248 placed

194 Singles 6,404 nights ttl: 33 night avg: 20 remain in Temp Housing**10 (2 adult)** 547 nights ttl: 55 night avg: 2 remain in Temp Housing**42 families** 2,030 nights ttl: 47 night avg: 4 remain in Temp Housing**VETERAN'S SERVICES AGENCY – JASON SKINNER****Informational Item(s) Written Only**

Due to the joint efforts of Sue Carlock, the Office for the Aging, and Congressman Chris Collins earlier this year The VA will be increasing capacity in Livingston County. The VA medical center In Canandaigua NY will be hiring more medical staff for the Home Based Primary Care program. They have applied for a grant from the VA's Office of Rural Health to expand in home health care. Livingston County will have its own dedicated team. Our office will report more news in known about when they have this team in operation.

Outreach activities -In September we attended the American Legions County Leadership meeting in Avon to discuss rapid changes in the Department of Veterans Affairs. We attended a ceremony for 70 veterans in Caledonia. These veterans were given handmade quilts. We discussed benefits and made one contact as most of them were not from our county.

Office statistics -We had three more homeless veterans this August and September. Another veteran from Dansville committed suicide at the age 74. We have completed 5 home visits for veterans that cannot make it to our office.

We have surpassed last year's Compensation and pension awards by nearly \$100,000.00. According to the VA last year compensation and pension payments to Livingston County Veterans and their Survivors totaled over 12 **million** dollars.

As of 9/26/17 there have been 184 working days. In those days we have seen 444 claimants, 260 walk-ins and 184 appointments. We have had 1170 incoming calls, 333 incoming mailings, 38 faxes, and incoming e-mails pertaining to benefits. We have seen more extreme cases this year. The Suicides had nearly doubled and the homeless has nearly tripled.

Staffing-In order to maintain our accreditation we must have 56 hours of annual training. David Terry is in Syracuse the last week of September and I will be there the first week in October.

Laws effecting local veterans-Due in large part to the Livingston County Board of Supervisors passing a resolution in March of this year Senator Gallivan introduced a bill to allow counties to make the Cold War tax exemption permanent. This law "5659-A" has been signed by the governor. This means we will have to enact a law or resolution locally to extend this property tax break for those who served honorably between recognized periods of war.

United States Code 38 will be changing again this month. The "Schedule of Ratings" section has not changed in 70 years. This will affect millions of veterans. The schedule of ratings is how the VA rates a veteran's disability compensation. It is currently known that if a veteran has cancer they are 100% service connected and if they are in remission they will not be compensated for cancer any longer. The new changes will have addressed the stages in-between 100% and 0% for these conditions.

Digitization and records retention compliance-Laserfiche scanning and records retention software has been installed and we are still testing its capabilities. We will be testing its mobile applications. We intend have the ability to assist more veterans at their homes rather than our office. Our hope is to be able to complete the entire claims process on the go. I attended training in September on how to update our website. We are planning to have new and informative information on the website by November 11th.

Respectfully submitted,
Michele R. Rees, IIMC-CMC
Clerk of the Board